



## Quality and Environmental Policy Statement

At Willmotts Transport Ltd (WTL), we are committed to providing safe high-quality storage and distribution solutions to our customers whilst minimising our impact on the environment and complying with our legal obligations. WTL understands how vital good environmental practices are for sustainability and being able to deliver the standards we expect long into the future. Our aim is to continually improve our quality and environmental performance and grow a strong quality, environmental and safety conscious culture throughout our business. This policy provides the framework for our Quality and Environmental objectives.

Our commitments to quality, environment and product safety are outlined below:

- Provide high quality storage and distribution solutions to customers.
- Maintain customer focus and achieve high customer satisfaction.
- Deliver on time and in full to our customer requirements.
- Reduce our adverse impact on the environment.
- Safely Store, Handle and Transport our customers products.
- Retain certification to international standards.
- Comply with all legal obligations and other requirements.
- Continually improve.

How we intend to execute these commitments:

- Build strong partnerships with our customers.
- Adopt industry best practice and ensure our staff receive adequate training.
- Communicate the importance of environmental factors and performance.
- Manage our use of resources to reduce our carbon footprint, prevent pollution and invest in infrastructure and technology.
- Effectively communicate issues and have processes in place to prevent recurrence.
- Encourage suggestions for improvement from within our teams.
- Conform to our agreed processes and support any changes.
- Review our processes and policies regularly to ensure they are robust and effective.

This policy has been developed and endorsed by the directors of WTL and is communicated and displayed to all staff. It is also to be made available upon request or accessible via our website for third parties. Signatures will be removed from public sources.

All employees of WTL must share these commitments and understand how they influence the execution of these commitments and our objectives.

Signed for on behalf of the Directors of Willmotts Transport Ltd:

**Dan Gray**

Managing Director

Date: 24/01/2024

Doc. Number:	Issue:	Issue Date:	Issuing Department
QE007	C	24/01/2024	Quality